



November 7, 2025

## **REQUEST FOR PROPOSAL**

### **Interactive Voice Response System for Non-Emergency Public Safety Phone Calls**

**S-C34003-00014392**

#### **Status Update 2**

For all bidders, the RFP process review is continuing with the next step is taking it before our Board of Commissioners for approval. This meeting isn't scheduled until December 18th, so the final update to all bidders will be provided following that meeting. This will include the final outcome and contract award notification.

Thank you for your patience while we have been working through this process.