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- Washington County Consolidated Communications Agency •
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## **WASHINGTON COUNTY 9-1-1 PUBLIC EDUCATION PROGRAM**

WCCCA's Public Education Program focuses on educating the citizens of Washington County on the proper use of 9-1-1 in order to obtain help during an emergency. We are also committed to raising awareness about 9-1-1 by sharing our successes, job opportunities, and current or upcoming legislation and levies.

### **Some of the topics we cover are:**

- When to call 9-1-1
- When to call the non-emergency number
- Typical questions that we will be asking as well as what kind of information our call takers and public safety responders will be looking for
- Our geographic service area and the public safety agencies that we serve
- Prevention of accidental 9-1-1 phone calls
- Our Community Notification System (CNS)

### **Our training opportunities include, but are not limited to:**

- Classroom presentations, including day care centers, pre-school, kindergarten, elementary, middle, and high schools.
- Workplace presentations
- Senior and Community Centers
- Church groups
- Job fairs, public safety fairs, community events, etc.
- Individual presentations, as requested.

If you would like more information about our program or would like to schedule a presentation please email us at: [PublicEd@wccca.com](mailto:PublicEd@wccca.com)

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17911 NW Evergreen Pkwy \* Beaverton, Oregon 97006 \* (503) 690-4911

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*"Excellence In Emergency Communications"*